

Eitan Medical improved its labelling by 50%, production by 30% and packaging by 15% with B1UP

Company: Eitan Medical
 Website: www.eitanmedical.com
 Industry: Medical Devices
 Employees: 150
 Partner: Complete Business Solutions
 Solutions: B1 Usability Package

Eitan Medical is reimagining drug delivery with reliable innovation that puts patients at the center of care, making infusion easier and safer than ever before. Patient safety and care is only the starting point, as Eitan Medical goes beyond, delivering connected, intuitive infusion solutions that are designed to improve patients' and clinicians' quality of life across the continuum of care, including hospital, ambulatory care, and home care solutions. For over a decade, Eitan Medical and its global partners have provided safe, intuitive, and flexible infusion solutions that meet evolving drug delivery needs.

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When I start working for a company with SBO, having B1UP is a MUST HAVE for best practice.

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Daniel Farber,

Business Application Director



Challenges

- They had little impact of customizing their Production module and Business needs.
- Many processes were much slower and open to user mistakes that led to more QC documentation.
- Production and Packaging teams were negatively impacted, because the process was slow, and the IS team could not fully customize the system to their requirements.



Solution

- Able to save time by automating documents, create new and easy authorization groups.
- They created a Labeling module saving time and mistakes.
- Ability to create new screens and buttons that are implemented throughout their whole system.
- Authorization groups and Pop-ups easily made and quick to implement.



Results

- Time saving and mistake reducing - which is very important in the Medical field due to stiff regulations.
- Improvements in Customer service 20% - and time saving practice (automated "Decision tree").
- Changes that used to take them weeks of development can now take minutes.

